

## The Mobile Application **eznamka**

### PRIVACY POLICY

Please read this Privacy Policy carefully. When you sign up for any of our services you will be deemed to have read and accepted this Privacy Policy and to have consented to the uses of your personal information as set out below. **eznamka** provides an innovative communications application and thus requires some information from you. In order to ensure the smooth operation of the service we will also automatically collect information about your usage of the service. We collect the information in order to offer the best service possible and we understand the importance of maintaining your personal privacy.

The information we collect is held securely and will not be supplied to third parties except as specified in this Privacy Policy. Information, Security and Availability of Your Information Posted on **eznamka**. Sharing of your Information, Cookies, Using Your Personal Information in Other Countries, Access to Your Information. Children. Other Websites, Changes to this Policy.

#### Feedback Information

We limit the required personal information to those details required to offer an effective service, but give you the opportunity to supply further information that will be useful to us in better adapting the service to your needs.

#### Personal Information

Because of your processes on **eznamka** we may ask for your email and phone details. In addition to email and phone details, for the processing of the customer claims and requests we collect also these additional personal information: name and surname, address, country of residence. We use this information to deliver the service and communicate with you effectively and to provide information messages (notifications).

#### Usage History

We collect information on usage of our service including details such as number of messages sent, length of connection and usage of the offline messaging facility. This information is important as it allows us to monitor the performance and usage of the system.

#### Support

If interested, you have the option to submit bug reports, feature requests and other feedback to our development team.

#### Phone number and Email Address

We may ask for your phone number and email address in order to process your requests or send you instructions and to keep you updated with our current status. Security and Availability of Your Information Posted on **eznamka**. We take many precautions to keep your personal information secure from unauthorized access, such as encrypted storage of personal information on our servers and internal corporate policies to limit access to systems that store your personal information. In addition, we keep the most sensitive information, such as your Personal Attributes/Interests encrypted, so it can only be accessed when authorized. We will periodically destroy old personal information when it is no longer required or as required by law. However, when using the Internet no security measures can be guaranteed at all times. We have no control over others to whom you make your information available. We cannot guarantee that unauthorized persons will not view your information. If you remove information it may still remain available to others who have previously had access to it and who may have copied it.

### Sharing of your Information

We will not sell or rent your email address or any of your personal information. We will only use or share your personal information as we believe is necessary: (to fulfil your requests and to communicate with you (for example for billing, collection and account verification purposes), to provide our service to you, to enforce our Terms of Service, to protect personal safety, to comply with laws or respond to legal processes, to allow for change of ownership in which case your information still remains protected under this Privacy Policy, to provide recommended messages which suits you, to allow for advertising audits to validate the size and composition of the viewing audience, and, as otherwise permitted and required by applicable law. We may share your personal information with NDS – National Motorway Company in the Slovak Republic which is using the application to collect the toll from highways and expressways in Slovakia. We may use your personal information to provide you with promotional information about the status of the service and new services.

Using Your Personal Information in Other Countries: Your country's privacy laws may require your consent before your personal information can be exported to countries with weaker privacy laws. Our Terms of Service requires your consent to this practice, but regardless of where your information is processed, this Privacy Policy will remain in effect.

### Access to Your Information

You can access and update most of your personal information through the client software or our web site. If you wish to review and/or correct any other personal information not yet available through the client software, please send a request using the function for entering claim and requests in **eznamka** application.

### Other Websites

We do not represent or warrant that any information that may be obtained through any link to or from our web site or service is accurate, complete or current. We do not accept any responsibility for any loss that may arise as a result of relying upon information obtained from another website. You are advised to read applicable terms and policies before use of any other website.

### Changes to this Policy

Our Privacy Policy may be updated periodically. Updates will take effect when posted on our website [www.eznamka.sk/download/privacy.pdf](http://www.eznamka.sk/download/privacy.pdf).